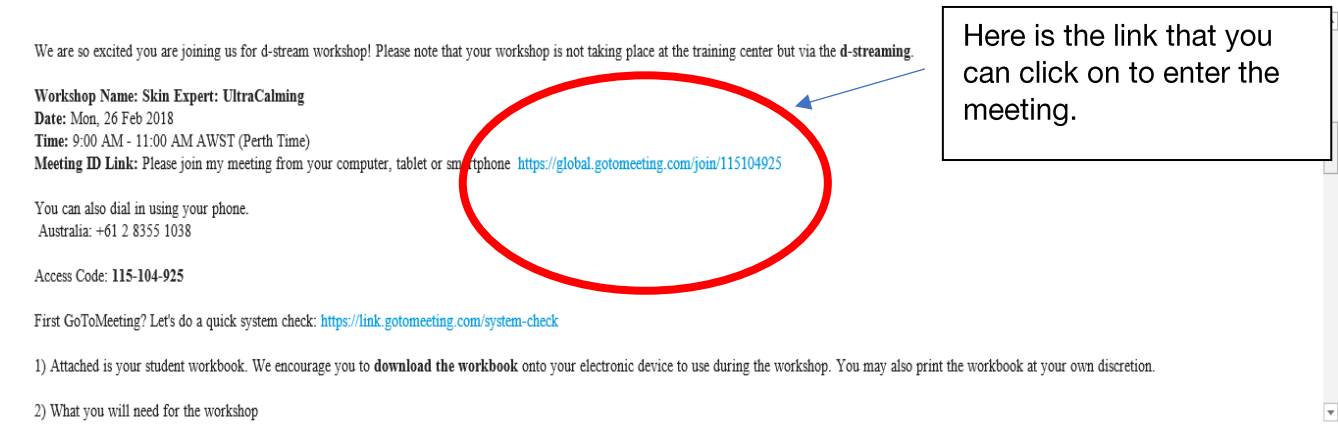


d-streaming: a guide to get you started

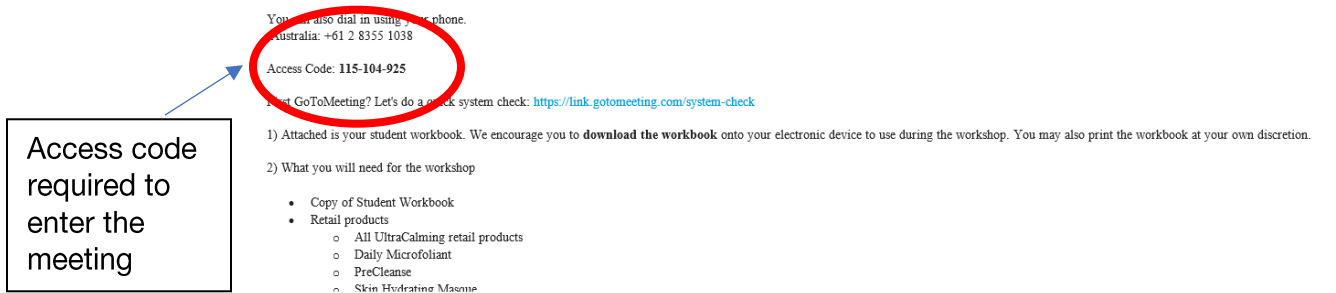
What happens before your workshop?

When you have booked on to a d-stream workshop we will send you an email that will look like this: -



In this email, you will find everything you need to be ready for your workshop including a link that you can click on to enter the meeting.

This link will take you directly to the meeting. If for any reason the link does not work, you will also find an access code to enable you to join the meeting via the GoTo website.



Please note, at the bottom of this email are the attachments such as your student workbook to follow during the workshop or any pre-learning required before you start your workshop. For your workshop, you can either print a copy of your notes or download them to your laptop, tablet or phone.

In order to best accommodate all booking requests, we kindly ask that you read and follow this important information:
All reservations are confirmed at time of booking. To adjust your bookings in any way, including cancellation, contact us as soon as possible on 1800 659 118.
If we receive less than 2 full working days' notice of non-attendance, the system automatically will charge a workshop cancellation fee of \$30 per workshop

Welcome to d-streaming with Dermalogica!



Workbook and pre-learning files are found here

The confirmation email will inform you if your workshop involves practical that requires a model. If your practical workshop requires you to have a model please make sure you have this organised for the day. You will require 1 model per Skin Centre, not per therapist.

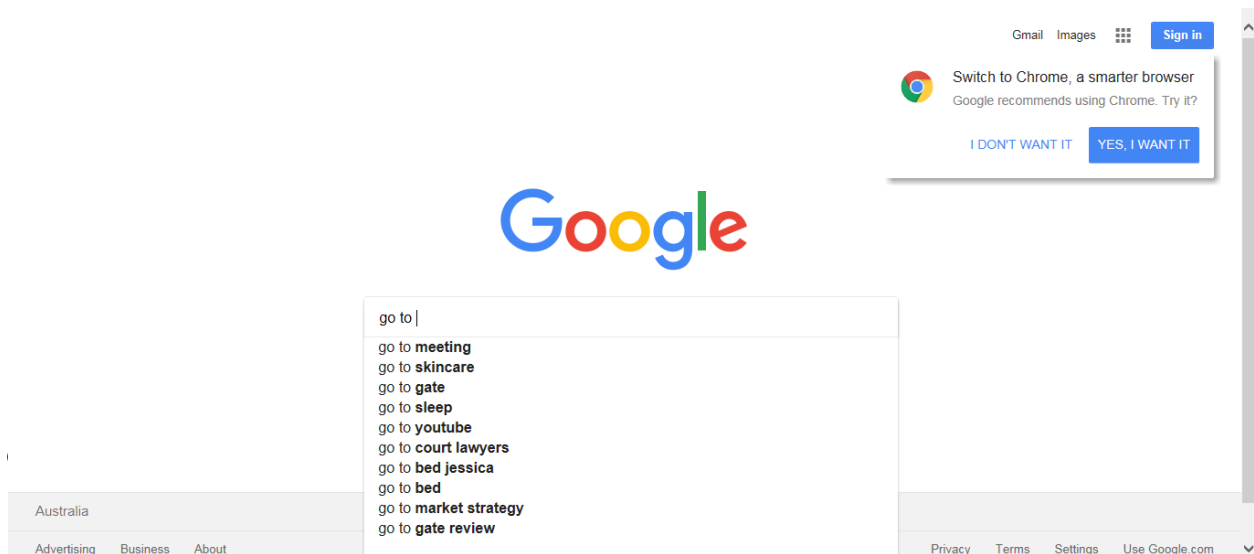
On the day of your workshop: -

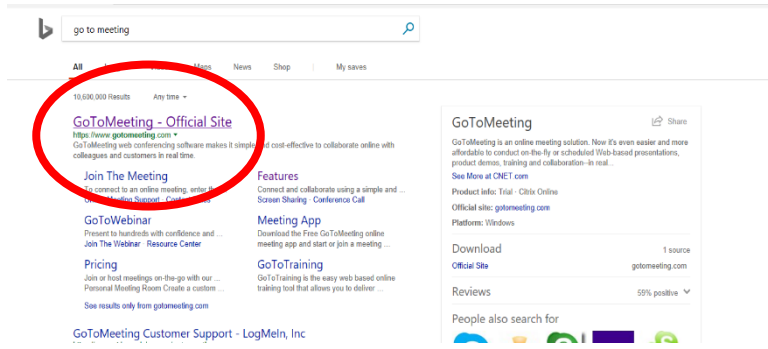
Please aim to join the meeting 15 minutes before the start time. This gives you plenty of time to work out any problems should they occur.

To join the meeting from your laptop or PC, click on the meeting link in the email sent to you from Dermalogica. This will take you directly to the training workshop.

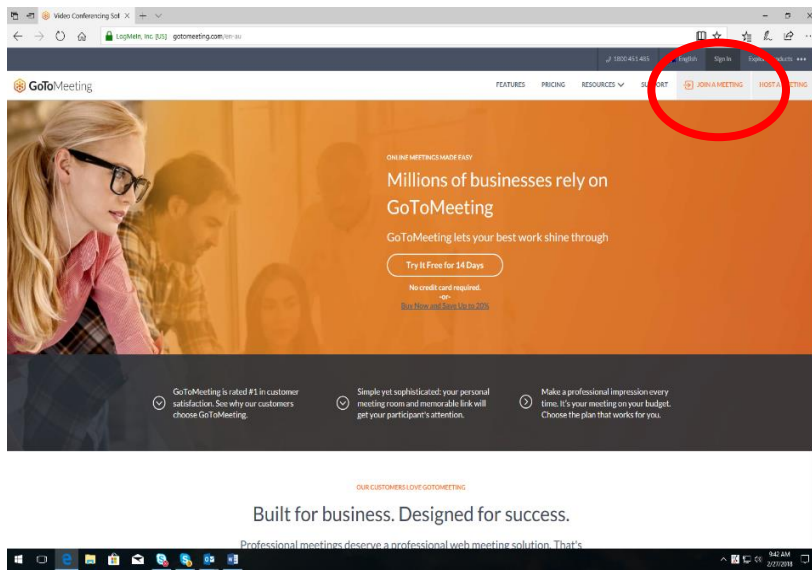
If for any reason the link doesn't work you can do the following steps to join the meeting: -

Open your internet browser and type in GoTo meeting.

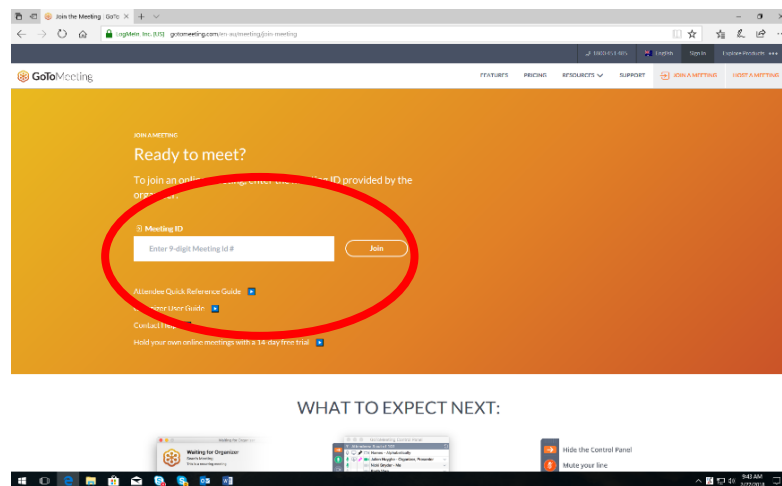




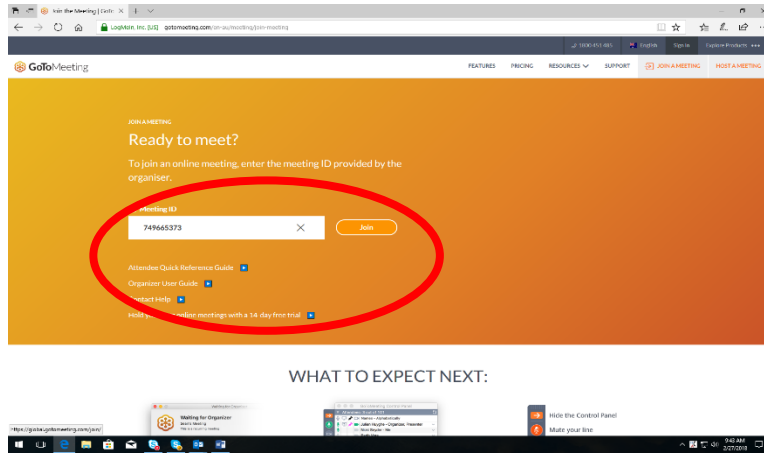
On the opening page of the website you will then click on join meeting as highlighted below: -



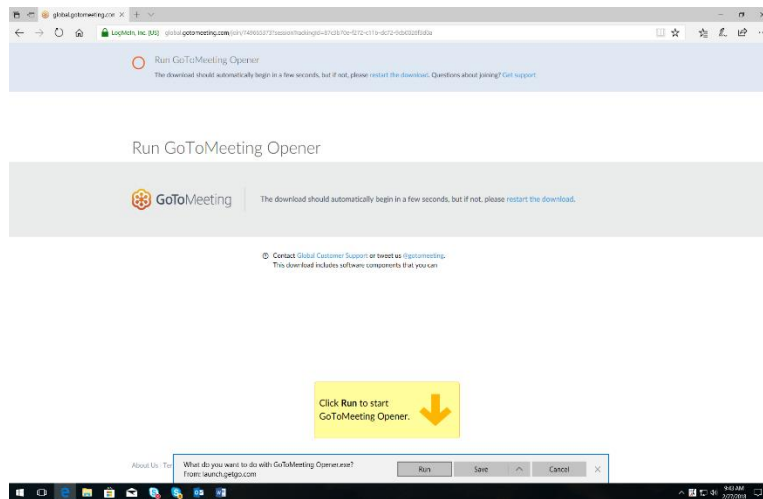
The following page will then open for you to enter your meeting access code: -



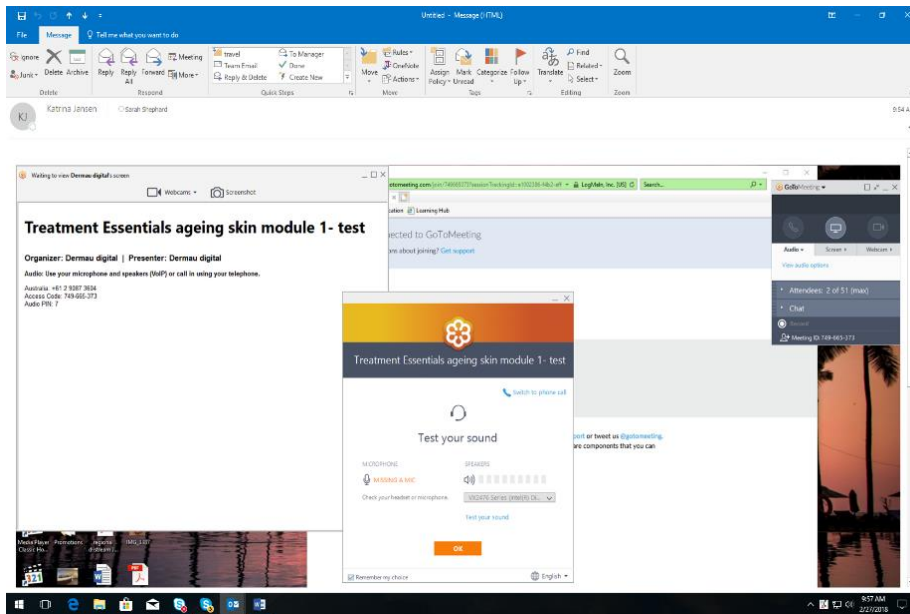
Enter in your code and click join: -



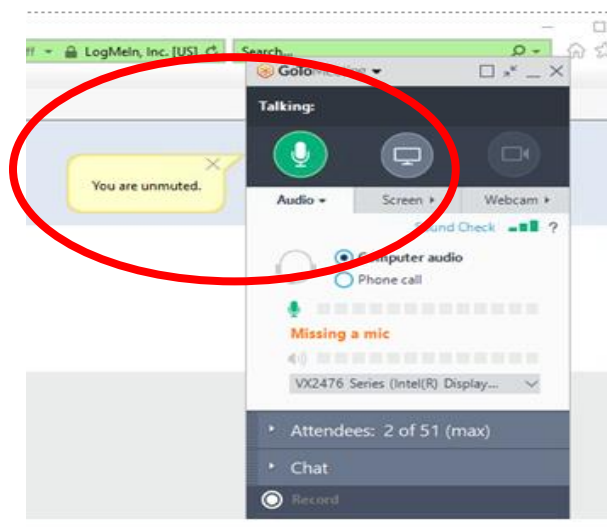
You will then be instructed to run to start GoTo meeting opener: -



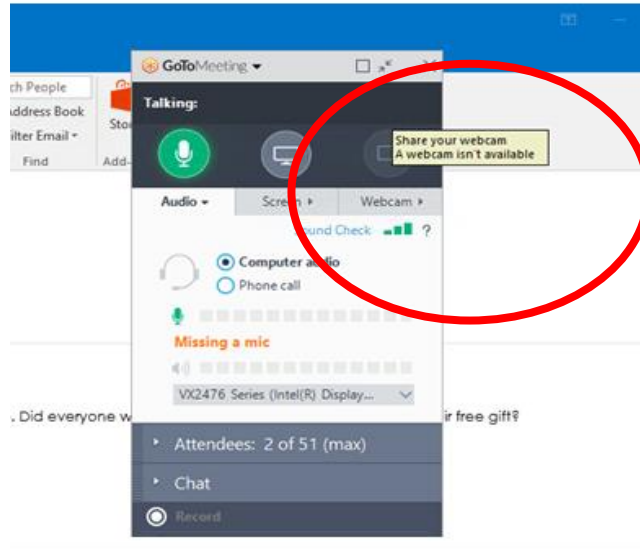
Once in the meeting you will need to test your sound and switch on your camera: -



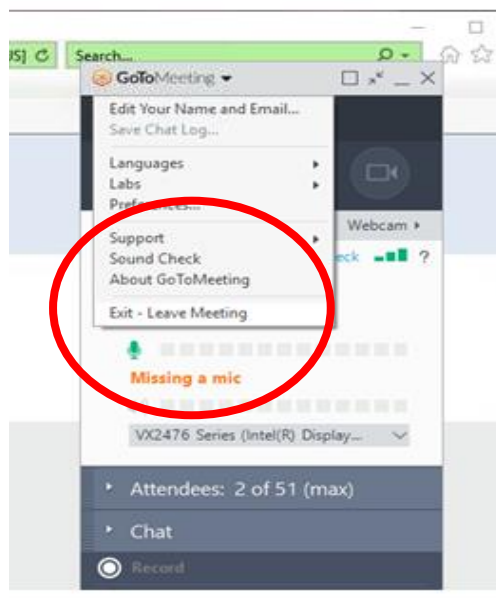
You will need to turn on your audio by clicking on the below icon: -



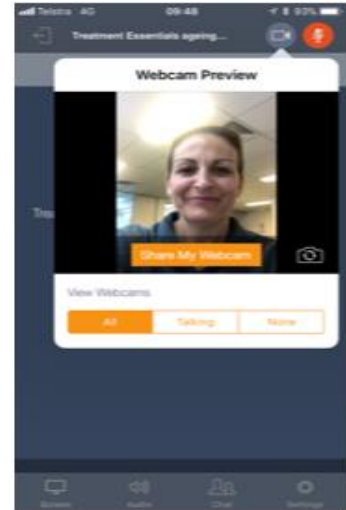
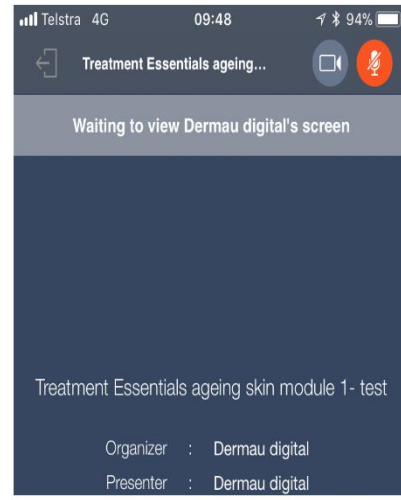
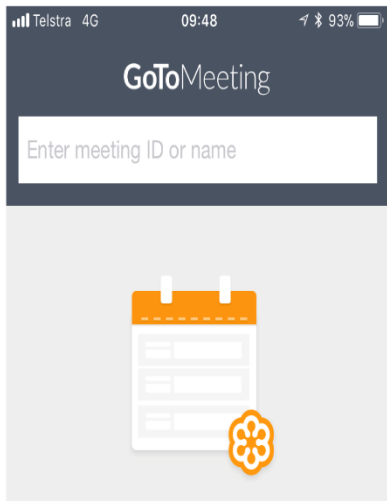
You will also need to turn on your webcam or camera. You can turn on your webcam by clicking on the below icon: -



At the end of your workshop your Trainer will end the meeting for you. If for any reason you need to leave the workshop early please let the trainer know and we will get in touch with you later. You can leave the meeting by clicking here: -



You can join a meeting from your tablet or phone as well. You will need to install the GoTo meeting app. On the day of your workshop simply open the app and enter the access code sent to you. Then turn on your audio and camera. Please note we have found this can drain your battery quickly so make sure you have your charger!



We hope you enjoy your d-stream workshops.